Minutes of meeting 2017-18

A meeting was held on the above mentioned date in the pepasthent of Psychology from 3-00pm to 3.30 pm. In the meeting, the issue of the clients who sugularly come for counseling ware discussed - the no of Session to be given to each client was planned. Psychological tests awre planned for the cliente, who evere in

Chandras (13)

7/11/2014

their second session

) J Manatha Jos Th 2) T. Divya

5 2 2018.

Minutes of meeting 2017-18.

A meeting was held in the Department of psychology on the above mentioned date at 3-00 pm. The case were discussed. where the issues of the clients, the Kind of thisapy to be grown and the number of follow ups required were discussed and planned where the no of new cases, that acquires follow up sessions, areas, discussed . Remedials and theapip alear also discussed.

D) J. Mamatha J. T. Divya @ -

Minutes of Meeting 2018-19

Chandrift (1)

9/10/2018

Samara caincilling centre Sundise lesistice to prope who are in need of psychological lisis. Studints from APS cortige of Asti and ligence from BA, bisc and BCA come for counciling to any centre, they also bring their Known only to own centre for the Lame

A meeting was held in the Depositment of psychology to discuss the cases handled and to some Greschedule their follow ups: On the meeting, the problems of the cliente uses discussed to divide the kind of therapy to be given.

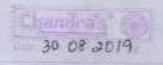
> DJ Mamatha Gol th DJ Dinya.

9 3 2019

Minates of meeting 2018-19.

on the above mentioned date, a meeting was held in the abour spepartment of psychology. The fellowing pointe line die aussed. O case study of the cliente to be checked and filed. @ The feedback that was taken yoom the family membras of the client's mas discussed. Increased & decreased was discussed and decided , . · (A) Memo/circulas to be sent deross students to remind them of the Augulas councilling group to Students from ous Department-

DJ-mamatha. J. T. Th DT. DIVYA. @=-



MINUTES OF MEETING 2019-20

A meeting was held in the Department of Psychology on the above mentioned date

Required Psychological tests were administered to few Clients to find out their level of Cognitive abilities as decisions can be taken regarding the kind of Counselling to be given to our Client. Based on the results obtained, the type of Counselling to be given was decided. These aspects were discussed.

Appointment for the other Client

- Manues (1801 apres) annes (14-

Marina George Hangron J. Marmatha J.M. A Harshittra. S. kul

Minutes of Meeting 2019-20

AT BANK

2-partiduce

A meeting was held on the Department of fsychology on the above mentioned date

The following points were discussed in the meeting. is Discussion og the problems of our Clienti Istudenti and the Kind og Remedy or Thesapythat Can be given.

and information was sent across

3> Counselling was given over phone Calle also becalle of pandemic

Marina George Mangunge

J. Mamatha. G. r.L. Th

Harshithas bask

3 2 2 020

New committee have been constituted for the gener 2020-2021. The following are the members P MARINA SERVESE Marine George N. Someworth 2) Sheurmangipla H. J.H. th 3 MAMPARA J. The new members met in the Summe connecting centre and discussed and opproved the following 1) To costinue the cristing milled of convoling 3) Deminder circular to be sent to all students rebout Sugara 3) On line counseling to be taken up - need based 4) Confiling of Harshelter 5 Assistant Projector of Psychology, as menter will Phagod's perman Marine Grange CONVENCE.

VALUE ADDED COURSE IMINUTES BOOK 2018-19 2019-20 onwards

Darie 17-1-2-19 A meeting is alranged on 17.1. 2019 in the service hall at 2.15 port discuss conducting of value AGENOB 12 Japane for value added course 27 Syllabus 3 House of classics to be taken 4) Nome of the Value-added course. there are a server DOPPETITIONT SIGNATURES SLID MEMBERS PRESCHT J-Manatha Regchology. John Chy 1 2 Satyashee Computer Science Sato P.E. Director Kokesha. A 3 B.S. TLAKKUMAR PSD. 4 Slonomics Huber. Mathematics. SIX 5 Shekar. p 6 Sunit Kumars. K 11 L - Sei M. Qara boi Chenicster. 7 Minutos of the masting : The meeting began with Marina Grage bolicoming the Principal Rep H.S. Romash Babu and committee members to the meeting. It was agled to include Some-monogenet, Value and ettics and such transferrette stills in the course. Those typica could be covered in 30 hours at the end of Which test would be conducted and contrification distributed. There was Concernant conorg members to start offerstills'

training for I sem students in the month of Bond Assestant professor Manatlast and Sont Satyashue Volunteered to helf with the syllabors. The students would be taken according to the combination without for fire hours each would be trought de co the test to be conducted . as there is the the present mederal many * Marine Grage APS College of Arts & Science 4.R. Colony, Bangalore-660 019; A DIME STATIS in an Lato maW T. TI Sand ishare Complifying of health R-7402 30-24 -12:135 A S Many Strange 1 D.E. Director Suchas & S. Eonemick 2.30 Patha attach Siture & line C. H-Course An and the way of the second guilter and go welling

Date 15-4-2017 A meeting is arranged for the teaching faculty members of the Value added cause today the 15" g April 2019 at 2-15 poor in the series hall to discurse and implement the following again AGENOB » Distributions of the types to faculty manhous » Jone take for conducting the classes » Discussion of the types Merin grage Igne coordinates and and the second of the second seco NUM HAME OF THE STAPP TIENDER Psychology 9.th lis 1. J. Mamatha 2. Louesha .A S. Dr. TILAK KUMAB B.S. Economica KEEDA p.E. Director H. Keonomics Jakelos. Mathematics. Site 4. Shekar P 5. Sumil Kumar. K Chenistry U.L. S. 6 M. Sona kai Minutes of the meeting The meeting began with Marone George whening the Principal and Committee members to the meeting. The types for value added course of Spectrally training were distributed as llows ") Base Infamation Jacksobyy (17) Malb - Shi Surie Kunne 2) Tis Model for professional excellence - Sic Kakala B 3) Jime - Management - Sont Mamatha J. to Managing Cooplets - Sut Sometini M. 5 Conclater of Hyppenso - Sri Shekar

15:4:21 6) Value and Ettico - Dr Jilak kummer It was decided that there typics sould be tranget to sik Thomps/ combinations suchas CBZ, DCM, BED, HER, SEBAT SKPAY, HEK-HEM, for 5 hous cach type. chance would begin for 22.4. 2019 apperter timestable. La Pour Point Preventations, Deminan hall Economica class ram and portice projects Could be used as suggested by Thereight Sei Sweil Kuman also suggested that as BCB and Pric students and good at IT skale, aptitude testing and Icp Could be given for them A State of Advances of S DY FT DY Scouply And Daveland Coloring × Marine gray APS College of Arts & Science NESS Contractores N.R. Colony, Bangalore-560 019, 2 - - Mary Mary dente of the meeting the matting lager with the and gain is becausing the Microight and Consection was the to the meeting . The trainer por walks on the Course of aller salls their any loose dills but it and The Brance Sugar Landrah (19) strate in Site and source I se monally and and all all all all fills

Date A mading is arranged for the taraching fraulty membress handling value added courses and certificate Converses today 872019 at 315 pm to diacuro and implement the following agenda 1. Value added courses for the academic year 2014 - 20 2. Certificate courses for the academic year 2019 - 20 Marna George I ppc Caddada -DEPARTMENT SLA NAME OF THE STOFF MEMBERS SIGNOTURE NAMACE 2 mg SATYASHREE 1 PSYCHICLERY S-LB MAMATIA J 2 Dearst KOMADOA. HARRENHA MC. 3 li hobi CIET-157RY SONA BAI A Sax. SUHIL KUMPR + topousmones 5 LOKESMA ECONOMICS Kataha 6 Economics SHEKOR ABSBAT 7 ANT DE TILDIKKUMPIE BS. PHYSICELEDE 8 Fridt S 9 SHEWTHI ECONOMICS DIVYA T. MOTHEMPSILES A_ 10 Minutes of the meeting The meeting began with the IPAC Coordinate welcoming the Philicipal and all the members. The agenda was put fill for discussions and inglementation. 1. Value added courses : It was decided to continue the lipskills comen for 1st degree students accessite two semesters for 30 House. For 2rtycan degree students "Advanced life stablicanse

for 30 hours recross the two sementers to be held These teachings included 2. Certificate covers . It was decided to have subject related Carlifante conventor 30 hours each falte fellowing subjects. a materiatics is Doing Math with Phylon for Per 5 b) BCA I Phytonfor I sensite BCA stated 2) Digital electronics for I sem. e) Beychology i) Psychology and life. d) Kinnede & Falklore studies 203.35 este at 3 It was also decided to upland the syllabi and brochwas of the cartificate courses. Also 14-21 registration forms tobe filled up by the standarts ofting the certificate course. The meeting ended with the IPAC condenter proposing le vote of thanks. Marine gray No. R. St. St. 2 Hours em inster as APS College of Arts & Science N.R. Colony, Bangalore-560 019. same as a Andrea of the Andrea Andreas of the Andreas and the Andreas Andreas and the Andreas and the Andreas Andreas and the Andreas an

Date Pada In the stay meeting held on 12. 9-2019 at 3 30pm Toherein the progress of the still still called dife stills and starmark die skiels yde I ye are I yr conducting these classes. 1) She Krasha A. 2) Sont Magnethan J. 3) St. Shekan P. 4) She Sund Kuman 57 Set Some Bai 6) Kin Sphale Shruth T) Droye The certificated courses we being conducted by the filming teachers 1) Satydshine for ber (Ino calificate courses) 2) Sundkuna fabse pen 3) Mandle I for Psychology students A) Hareeshater for optional Kanada Marina George PRINCIPAL APS College of Arts & Science N.R. Colony, Bangalore-560 019

TIME MANAGEMENT

Time management is predictable control an individual can exercise over a series of events. No matter how organised we are, there are always only 24 hours in a day and at the end of the day, generally, we get a feeling that we still have a lot behind. Remember, time is the one resource which:

- Is limited to 24 hours a day
- Can't be recovered if lost
- Can't be shared or borrowed from others
- Can't be deposited in a bank and made to grow
- Can be either utilised or wasted

Time doesn't change and we cannot change the time. All we can actually manage is ourselves and what we do with the time that we have. Many of us are prey to time-wasters that steal time we could be using much more productively. Tracking daily activities is the first step to effective time management. It helps you to identify the value adding and non-value adding activities which you actually di. You're likely to waste valuable time in your work on account of

•	Telephone interruptions	* Poor planning
•	Extended lunches or breaks	* Procrastination
•	Cluttered workspace	* Paperwork
•	Misfiled information	*Waiting/delays
	Net surfing/emails	* Drop-in visitors

Not setting sticking to priorities

You may end up wasting anywhere between 40% and 70% of your useful time on account of the earlier mentioned time-wasters.

Time management needs a high level of commitment to bring into practise. It might be initially frustrating, but you would soon realise its importance and value to your performance and productivity. The following three step approach will help you to manage your time effectively.

1. Create time management goals.

Remember, the focus of time management is actually changing your behaviours, not changing time. A good place to start is by eliminating your personal time-wasters. Start a log and write down your goals and progress for each goal. Go through your goal log each week to make sure you are on the right track. Keeping a log on your computer is the most

> APS Guinege of Arts & Science N.R. Colony, Bangalore-560 019,

convenient way of tracking you time management success. It also tells you the proportion of time you spend towards achievement of your goals and other activities, initially, this ration could be very frustrating.

2. Implement a time management plan.

The objective is to change your behaviours to spend maximum time towards achieving whatever goals you have set for yourself, such as increasing your productivity or decreasing your stress. So you need to not only set your specific goals, but identify the right activities and track them over time to see whether or not you're accomplishing them, it is more important to do the right things than just doing things right.

3. Use time management tools.

Practise the following simple tips to use your time more effectively and eliminate the timewesters

Be sure your systems are organised

Have on your desk, the only items you are dealing with.

Plan your week ahead

Spend some time at the beginning of each week or end of the previous week to plan you schedule. Taking extra time to do thos will help increase your productivity and balance you important long-term projects with your more urgent tasks. All you need is 15 to 30 minute each week for your planning session. Your work-life balance also could be improved through such a planning.

Write things down

Do not rely on your memory to keep track of activities and information. Using a to-do list t write things down is a great way to take control of your tasks and keep yourself organised.

Prioritise ruthlessly

Start your day with prioritising the tasks from your to-do list for that day. Prioritising helps yo focus and spend more time on items that really matter to you. URGENT-IMPORTANT is one the prioritisation systems. Note that all activities which are urgent may not be important all vice-a-versa. You may also use MUST-SHOULD-COULD system of prioritisation. Out of yo

2

APS College of Arts & Science N.R. Colony, Bangalore-560 019, tasks for the day, which ones you MUST do which ones you SHOULD do and which ones you COULD do if time permits.

Set time limits for tasks.

201

115

馆

18

25. 101 Estimate the times for each of the activities including your rest periods. Sometimes you may have to allocate the time where estimation could be difficult. You need to schedule time for setting and evaluating your goals, planning and reviewing. Plan only for 80% of the time you have, as some foreign elements do keep creeping in.

Think before acting; learn to say no.

You tend to say 'yes' to everything that comes in your way and regret letter for accepting it. Before committing to a new task, stop to think about it before you give your answer. Sometimes people are in habit of doing other people's work because of a 'hero' mentality. Instead, focus on your own tasks and goals. Many people over-commit and get overloaded with too much work. They say 'yes' when they really should be saying 'no' Learn to say 'no'. You will free up time to spend on things that are more important to you. You may not be able to refuse at all times but try your best to say 'no'.

Continuously improve yourself

Make time in your schedule to learn new things and develop your natural talents and abilities.

Give up something unnecessary

Evaluate regularly how you are spending your time. Many activities we keep doing because we have been doing it for years or for 'just in case'. The best is to stop doing an activity that is no longer necessary, relevant and value adding and spend time doing something more valuable.

Eliminate procrastination

Do it now. Don't unnecessarily keep postponing.

Self-discipline

Self-discipline is a must for effective time management. Is what you are doing at this minute moving you towards your goals and objectives? If not, don't do it.

Don't be a perfectionist at all times

Some tasks don't require your best effort. Learn to distinguish between tasks that deserve to be done excellently and tasks that just need to be done.

Avoid 'efficiency traps'.

Being efficient doesn't necessarily mean that you are being productive. Efficiency and effectiveness are two different things. You need to be effective while being efficient. Avoid taking on tasks that you can do with efficiency that actually don't need to be done at all. Just

APS College of Arts & Science N.R. Colony, Bangalore-560 019:

because you are busy and getting things done doesn't mean you are actually accomplishin anything significant.

The TIME is like a MAGICAL BANK for us. Each morning we awake to receive 86,400 secon as a gift of life and when we go to sleep at night, any remaining time is NOT credited to u What we haven't lived up that day is lost forever. Yesterday is forever gone. Each morning t account is refilled, but the bank can dissolve your account at anytime... WITHOUT WARNIN SO, what will YOU do with your 86,400 seconds? Aren't they worth so much more than t same amount of money? Think about that and enjoy every second of your life, because til races by so much quicker than you think. So take care of yourself, be happy, love deeply a enjoy life!

APS College of Arts & Science N.R. Colony, Bangalore-560 019;

VALUES AND ETHICS

The Following principles describe the characteristics and values associated with ethical behaviour and ethical decision making.

- Accountability: Accountability is taking ownership. Ethical individuals acknowledge and accept personal accountability for the ethical quality of their decisions and omissions to themselves, their associates, clients, colleagues.
- Commitment to excellence: Ethical individuals pursue excellence in performing their duties, and are well-informed and prepared. They constantly endeavour to increase their skill in all areas of responsibility.
- Concern for other: Ethical individuals are caring, compassionate, benevolent and kind; they believe in, 'help those in need' and seek to accomplish their business goals in a manner that causes the least harm and the greatest positive good.
- 4. Fairness: Ethical Individuals are fair and just in all dealings. They do not misuse their powers and do not use indecent means to gain or maintain any advantage. They also do not take undue advantage of other's mistakes or difficulties. They manifest a commitment to justice, equal treatment to all and tolerance for and acceptance of diversity. They are open-minded and willing to admit their mistakes and where appropriate, change their positions and beliefs.
- Honesty: Ethical individuals are honest and truthful in all their dealings and they do not deliberately mislead or deceive others by misrepresentations, over statements, partial truths, selective omissions or any other means.
- 6. Integrity: Ethical individuals show personal integrity and the courage of their convictions by doing what they think is right even when there is great pressure to do otherwise. They are principled, honourable and upright and they fight for their beliefs. They will not sacrifice principle for expediency or be hypocritical or unscrupulous.
- Law abiding: Ethical individuals abide by laws, rules and regulations relating to their personal, professional and business activities.
- Leadership: Ethical individuals are conscious of the responsibilities and opportunities of their place of leadership and seek to be positive ethical role models by their own conduct. They create and promote an environment in which principled reasoning and ethical decisionmaking are highly regarded and respected.
- Loyalty: Ethical individuals are loyal to their clients, companies and colleagues. They avoid undue influences and conflicts of interest and make independent professional Judgements. If they decide to accept other employment, they provide reasonable notice, respect the proprietary information of their former employer and refuse to engage in any activities that take undue advantage of their previous positions.
- 10. Promise-keeping and trustworthiness: Ethical individuals are worthy of trust. They are candid and forthcoming in supplying relevant information and correcting misapprehensions of facts. They make every effort to fulfil the spirit of their promises and commitments. They do not unreasonably try to rationalise non-compliance or create justifications for escaping their commitments.

David PRINCIPAL APS College of Aris & Science N.R. Colony, Bangalore-560 019

- 11. Reputation and morale: Ethic individuals seek to protect and build good reputation for themselves, their profession and business. They enhance the morale of their associates colleagues and employees by avoiding situations that might undermine respect and take whatever actions necessary to correct or prevent the creation of such situations by others
- 12. Respect for others: Ethics individuals show respect for human dignity, autonomy, privacy rights and interests of all those who have a stake in their decisions. They are courteou and treat all people with equal respect and dignity regardless of sex, race or national origin.

It is the people who bring ethical or unethical and moral or immoral values and practices t the organisation, society and community. It is worth noting that,

- Most people behave ethically to avoid some punishment or to receive some reward.
- · Many behave ethically to be good citizens and responsive to family, friends and senior
- Very few behave ethically to pursue some ideal of doing the right things.

Compliance is about doing what you are required to do by laws or rules. Ethics is about dol what you should do because it is right, just and fair. Compliance often represents an ethi minimum while ethics represents a standard that exceeds the legal minimum.

Legality is enforcement, ethics is obligatory and morality comes from within.

Try this simple questionnaire.

		Abvaya	Unially	Never
\mathcal{A}_{μ}	Do/Will you maintain confidentiality of matters in important things.			
2	Do /Will you say 'no' to inappropriate supresta?			
4	Du/Will you show respect for copyright laws?			
×.	Do/Will you be bonest when sharing information with others?			
1	Du/Will you balance college and personial needs?			
6	And Will you be able to manage your personal biased?			
.77.	Do/WIII you respect the diversity within your society?			
Я.	Do/Will you utilise your authority property?			
392	DerWill you challenge yourself to "do the right "			
-10.	Du/Will favouritism ever enter into your decision making			
ji.	Do/Will you follow orders segarless if they opport anotheral?			
12.	Are Will you be able to avoid conflicts of interest?			4
			61	

APS College of Arts & Science N.R. Colony, Bangalore-560 019

Managing Conflicts

SOURCES OF CONFLICT

Conflicts can emerge from various sources, such as sharing material goods, principles, territory, communication, policies, process and/or personalities. We can categories them as instrumental conflicts, conflicts of interest and personal relational conflicts.

- Instrumental conflicts concern goals, means, priorities, procedures and structures.
- Conflicts of interest involves distribution of means such as money, time and space, or factors
 that are important for the distribution of these means like importance, ownership, power,
 competence and expertise.
- Personal conflicts are about questions of identify, self-image, relationships and prejudices/ biases. Relational conflicts may centre on loyalty, breach of confidence, perceptions/values, facts and feelings, simple misunderstanding, poor communication, unfulfilled expectations, lack of respect or betrayal of friendship.

Resolving is not always easy. It is important to identify the source of the conflict and analyse before deciding the strategy for its resolution.

LEVELS OF CONFLICT

There are a number of clues that can help us to understand the level of conflict and what to do about it. The key is early intervention before it leads to a really difficult situation.

- Discomforts: Nothing is said. It may be difficult to identify the problem, but things just don't feel right.
- Incidents: This takes the form of a minor outward clash; no real significant internal reactions take place.
- Misunderstanding: The parties begin to have negative images and perceptions of each other. It
 is still relatively easy to fix at this stage.
- Tensions: Negative attitudes and stances are added to negative images and perceptions. Tend to become fixed overtime and hard to resolve.
- Crisis: Behaviour is affected, normal functioning becomes difficult, extreme gestures are contemplated, if not executed. Here personal and social conflicts become really serious.

METHODS OF CONFLICT RESOLUTION

Table given describes the five most commonly used methods for resolving conflict and when each method is appropriate or inappropriate to use. Different situations require different methods.

APS College of Arts & Science A.R. Colony, Bangalora-660 019,

The usefulness of each method depends on the context, issue, goals to achieve and the relationship between parties. However, collaboration is preferred, if possible, because it results in a win-win for both or all parties.

Addressing conflict early allows the individuals involved to control the outcome and their awn destiny. Negotiation offers most control over the conflict and the outcome because the parties work together to resolve the conflict. If the parties cannot work together to resolve the conflict, they may be mediation, that is, a neutral third party who helps the conflicting parties. The mediator does not resolve the conflict but guides the parties to develop their own solution(s). If mediation does not work, arbitration becomes the next option, that is, an arbitrator is appointed to decide the outcome, thus taking the decision out of the hands of the conflicting parties. If arbitration does not work, the final process for resolving the conflict is the judiciary, in which a judge or jury decides the outcome.

Methods	Impact when used	Appropriate when	Inappropriate when
Power or compete (FIGHT)	One's power, position or strength settles the conflict. I'm okay, you're not OK		express themselve
Collaboration (FACE)	Mutual respect and agreement to work together to resolve results in I'm okay, You're OK		ability are not prese
Compromise or negotiation	Each party gives up something in order to meet midway, often leaving both parties dissatisfied. We are both sort of OK.	off with a compromise	watered down th
Denial, avoidance (FUGHT)	People just avoid a conflict by denying its existence, I'm not okay; you're not okay.	Conflict is relatively unimportant, timing is wrong, a cooling-off period is needed.	and will not disapp
Accommodating, smoothing over (FREEZE)	Differences are played down and surface harmony is maintained. You're okay, I'm not okay.	When preservation of the relationship is more important at the moment.	to evading the is

Some of the Skills which would help you to manage conflict resolution are:

Assertive communication

Each person has the right to be treated with respect, the right to have and to express feelings, opinions and 'wants', the right to be listened to and taken seriously by others. Too often in conflict situations, these rights get ignored. Assertive communication is a result of assertive behaviour.

PRINCIPAL APS College of Arts & Science N.R. Celony, Bangalore-560 019;

8

that is, clearly expressing what you feel and saying what you want. It is self-enhancing because it shows a positive firmness, Assertive behaviour is revealed when you:

- Allow other to complete their thoughts before you speak.
- Stand up for the position that matches your feelings or the evidence.
- Make your own decisions based on what think is right,
- Consider yourself strong capable, but generally equal to other people.
- Own responsibility with respect to your situation, your own and others' needs and rights.

There are three simple steps to communicating assertively:

- 1. Describe the situation or idea as clearly and specifically as you can.
- Express how you feel about the situation. (Note: use '1' or 'My' statements to refer to how you are feeling and what you are thinking.)
- 3. Specify what you want. Include a specific deadline.

10

6

31

er.

5 11

Di

1

71 9E

1E

26

私

16

110

For example, someone has pushed in front of you in a line for a bus. If you choose to respond assertively, the following dialogue is appropriate:

Describe the situation: 'Excuse me: There is a line-up here of people who all want to get onto the next bus. Some of us have been waiting for over an hour'.Express how you feel: 'I find it frustrating that you just push into line without concern for others and their needs to get to work on time'.Specify what you want done: 'I think it is only fair that you go to the end of the line and wait your turn with the rest of us'.

This is just a simple example to demonstrate how to use the assertive behaviour. Now think and practise about assertive behaviours in the following cases:

- Someone you respect has expressed an opinion with which you strongly disagree.
- Someone in your organisation has a specific complaint that they won't let go, even though it
 has been dealt with several times.
- A friend has betrayed your confidence or hurt-you.
- A person in your organisation is constantly taiking about another member behind her back. This is divisive and destructive to your organisation.

Active listening skills

Active listening is essential to a successful conflict resolution. We have dealt with active listening in the chapter on communication skills. Just to refresh, here are some characteristics of active listening:

> APS College of Arts & Science I.R. Colony, Bangalore-S60 019.

Listening is, understanding what is said and what is not said and not just lending ears.

9

- Listen for the whole message by paying attention to body language.
- Do not prejudge because of previous history, appearance, accent or other irrelevan characteristics.
- Do not interrupt.
- If you disagree, do not become aggressive, Restate the speaker's comments, present you
 point of view and return the dialogue to the speaker by asking for a reaction to your views.

Negotiation and mediation skills

Negotiation involves discussions between two or more parties around specific issues for t purpose of reaching a mutually satisfactory agreement. The issue is not whether you negotia but rather how effective you are. The aim of negotiation should be win-win. Win-s negotiation is an approach to negotiating that stresses common interests and goals. By work together, parties can seek creative solutions and reach decisions in which all parties can s Negotiation is a skill that can be improved with practice.

ROLE OF MEDIATION IN CONFLICT MANAGEMENT

You could be asked to be a mediator in various types of disputes. Mediation is the Interventic an acceptable and impartial third party in a dispute. Mediation brings people together to about their conflict and accept responsibility for finding a solution together. Before you accebe mediator, ensure that the following are in place:

- Voluntary participation by all parties
- Face-to-face discussions
- · Each party has the same opportunity to speak, to present facts and perceptions and to be
- · All relevant information is shared
- The agreement, having been reached jointly, is accepted by both the parties.

Role of the Mediator

- An expert, who helps people to resolve a conflicting situation
- · Listens to all opinions during the dispute
- Helps to clarify parties' statements and positions.
- · Is impartial and unbiased
- · Does not have any decision-making responsibility
- · Helps each party understand the issue and the other parties' perspective

10.

Does not blame anyone, is neutral and objective

APS College of Arts & Science N.R. Colony, Bangalore-560 0191

- Does not present his/her personal opinion
- Compiles all information in a way that leads to possible success
- · Writes a mutually acceptable agreement that is specific to the issues to be resolved

Skills Required for a Mediator

- Active listening: using both verbal and non-verbal behaviours to express your attention to what is being said and showing that you understand the contest.
- Looking for facts: Once both parties have described the situation, ask open-ended questions that do not contain any judgement or criticism.
- Identification of controversial points: State the obvious points of controversy and describe underlying emotions or possible interpretations to both the parties. It is often difficult for conflicting parties to say these points.
- Be able to reframe and rephrase controversial points in such a way that the tension and blaming are reduced.
- Facilitate agreement by assisting parties in identifying solutions to controversial points and prioritise for action.

PRINCIPAL -. APS College of Arts & Science N.R. Colony, Bangalore-560 019,

CORRELATES OF HAPPINESS

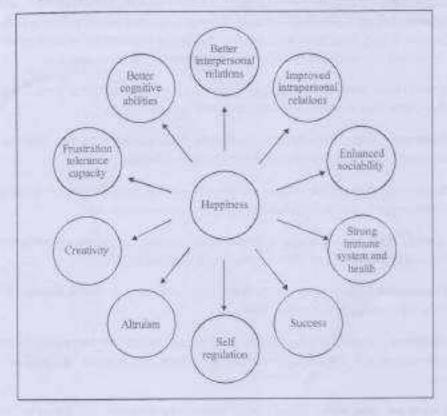
The personality of some individuals is oriented toward happiness. As we generally experience that some people are always happy. They never have any complaints about the environment. They interact with others in a pleasant way and are altruistic. Some others are always unpleasant and never satisfied. Some important findings are listed is follows:

- Self-esteem Happy people have appropriate self-esteem. Particularly in Western cultures, it has been
 proved. They see themselves as more intelligent and better able to get along with others than the average
 person. In fact, they often hold positive illusions or moderately inflated views of themselves as good,
 competent and desirable. It may or may not be true of other cultures.
- Internal locus of control Happy people have a firm sense of control. They feel more control of events in their lives. They experience less learned helplessness.
- Optimism Happy individuals are optimistic. Their optimism permits them to persevere at tasks and ultimately achieve more. In addition, their health is better.
- Trust Happy people trust others and are perceived as being trustworthy by others. This contributes to a
 better image in the society and improved interpersonal relations.
- Absence of tension and undue anxiety Happy people are more relaxed and less tensed. They do not suffer from exaggerated anxiety. This results in better mental health.
- Extraversion Happy people are found to be more extravert. Hence, they enjoy more social interaction. They are more popular and less lonely.
- Hardiness Happiness is positively related to hard ness or the capacity to deal with stress and negative experiences. It is the capacity to deal with unpleasant situations in a positive way. It results in better health.
- Easy to get along with Happy people have welcoming gestures and they get introduced to people very
 easily. They interact with others in a pleasant way.
- Maintaining good interpersonal relationships Happy people can easily maintain good interpersonal
 relations and enjoy good interaction. Their social adjustment is appropriate.
- Emotional stability Happy individuals enjoy emotional stability as their negative experiences are neutralized to some extent due to their happiness.
- 11. Commitment It is seen in research that happy people are more committed to a task or a relationship.
- Accepting challenge Happiness leads to readiness to accept more challenges and deal with them in a better way.
- 13. Rich social life To be happy we need to spend six to seven hours a day in social settings irrespective of whether the individual is an extravert or an introvert. The most obvious difference between the happlest individuals and others is that happy people have a rich and satisfactory social life. Otherwise, there is hardly any difference in their daily activities.
- Relationship with family and friends Relationships with family and friends are related to life satisfaction and happiness. Happy people like to be around other people. They tend to have a supportive network of close relationships.
- Physical health Physical health contributes to happiness as the individual is free to enjoy various activities.

APS College of Arts & Science N.R. Colony, Bangalore-560 019.

Other correlates are financial security, self-development, getting a good job, faith and enjoyment of daily activities. Losing a spouse because of either death or divorce and losing a loved job can both lead to long-term decreases in overall happiness.

Since centuries, philosophers and theologians are trying to understand the exact nature of happiness. Now health psychologists are focusing on the question by investigating subjective wellbeing, people's evaluations of their lives in terms of both their thoughts and their emotions. In any of the ways, subjective wellbeing is the measure of how happy people are.



Life satisfaction is one's assessment of one's own life. If the difference between real and deserved situations is more, it is dissatisfaction. If it is negligible, it is a state of satisfaction. Happiness leads to feeling good. Positive emotions and a sense of wellbeing result in:

- Better interpersonal communication 1.
- Improved Intrapersonal communication 2.
- Enhanced sociability 3
- Health and strong immune system 45
- Success 51
- Self-regulation 6.
- Altruism 31 7.

Ħ

6f

15

Df

312

- Creativity 8.
- 9. Frustration tolerance capacity
- 10. Better cognitive capacities like more focused attention on the task. ø

As a result of all of these, the individual enjoys longevity. Happiness is comparatively a stable characteristic. It varies due to some major life events, experiences and changes.

PRINCIPAL

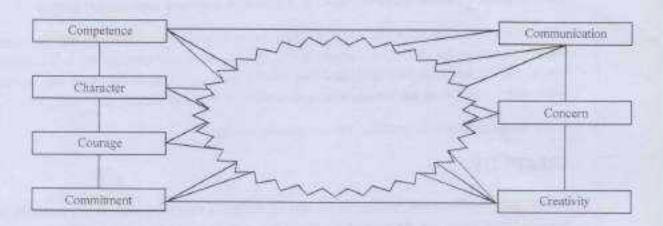
APS College of Arts & Science H.R. Colony, Bangslore-550 819.

13

7Cs Model for Professional Excellence

The 7Cs model for professional excellence is an attempt to logically bring together all those skills, qualities and attributes which are important from the employability point of view. It is not just important to have these 7Cs at the time of entry into the corporate world, they are also necessary for long-term success in all your professional endeavours.

The 7Cs are mutually non-exclusive and complement each other. For example, if you have a high level of commitment, you are likely to have higher competence or with good courage, your communication skill is likely to be better. The following brief description of 7Cs would help you understand them better and establish your own improvement plan.



7Cs of Professional Excellence

CHARACTER

Your character is 'who and what you really are' it is not just what you display for others to see, it is who you are, even when no one is watching. Abraham Lincoln said, 'reputation is the shadow. Character is the tree' Character comprises of your culture and conscience. Good character is thinking and doing the right thing because it is right to think and do what is right.

the right thing because it is right to think and do what is right.

Key Determinants of your Character

Trustworthiness	Be honest; don't deceive, cheat, steal; be reliable; build good reputation, be loya to your family, friends and country		
Respect	Respect others; be tolerant; use good manners and language; don't hurt anyone' deal calmly with insuits and disagreements		
Caring	Be kind; be compassionate and show you care; express gratitude; forgive others; help people in need		
Fairness	Play by rules; take turns and share; be open-minded; listen to others; don't explo others; don't blame other; treat all fairly		
Responsibility	Pan; do your tasks; give 100%; keep trying; be salf-disciplined; think of consequences before acting; be accountable for your words, actions and attitudes		
Citizenship	Volunteer for community service; cooperate; vote; be a good neighbour; obey laws,rules and regulations; respect authority; protect environment		

-14

APS College of Arts & Science MR. Colony, Bangalore-560 019,

COMPETENCE

Competence is the ability of a person to perform a task successfully or efficiently. It is an indication of a person bring physically, mentally, intellectually, emotionally, socially and culturally fit in any situation. Competence is a combination of knowledge, skills and attitude. Companies look for broad-based knowledge, multi-disciplinary skills and positive attitude when they hire graduates, knowledge is available in classrooms, books and libraries, while skills and attitude building is a joint effort between you and your institution.

CONCERN

Concern is an expression of recognising a problematic situation and showing seriousness to resolve the problem. A worried person sees a problem and a concerned person solves a problem. Expressing concern about a constaint and overcoming the same is a desired professional quality.

Concern also means to think about others' problems and shortcomings and help them to overcome those. They could be your family, neighbourhood, co-workers and community. It is important to realise that no one is perfect, and therefore people need your help in the same way as you may need theirs. You should be honest, loyal and consistent with the person you help.

There are many avenues available for community service.

CREATIVITY

George Bermard Shaw said 'Some people see the things as they exist and ask the question WHY; I imagine things which don't exist and ask the question WHY NOT." That is creativity. Creativity is an ability to come up with new ideas and different ways of doing things. It involves challenging the status quo and thinking about a different situation to replace the same.

Famous baseball player Yogi Serra said 'If you keep doing things you have been doing, you will only get results you have been getting' Think differently, act differently, be imaginative and you will be a different professional.

COMMUNICATION

The need for communication skills is ranked number 1 amongst the skill requirements by companies. It is important in virtually every career and sector that you may seek placement in. According to William Schaffer of Sun Microsystems, 'If there's one skills that's required for success in this industry, it's communication skill.

A study published in the Journal of Career Planning & Employment asked almost 250 employers 'What skills are most important for college graduate?' Their overwhelming response was written and oral communication skills, followed by interpersonal skills, teamwork and analytical abilities. The importance of communicating effectively on the job is clear. However, realisation of the fact that communication skills often make the difference between being hired and being rejected in the first place is necessary. Therefore, having strong written and verbal business communication skills will make you more competitive, more promotable and more productive on the job. You must develop these skills now as a student, before you enter the job market. Being able to communicate well can boost your overall performance.

COMMITMENT

Two fundamental conditions for commitment are.

- The first is having a sound set of beliefs, it is said 'Stand for something or you'll fall for anything' This links with the character.
- The second is faithful adherence to those beliefs with your behaviour and actions. Possibly the best description of commitment is 'persistence with a purpose'

Commitment is most difficult and most readily proven during tough times. A ship's captain earns his reputation if the survives the storms. When your competition is tough. When money dries up or when the glamour of success wears off, this is when it is easiest to compromise your commitments. The real test comes when you can hold the line against the easy route of compromise.

COURAGE

Courage is not something that you display only in cases of emergencies or while performing some adventurous task. It is not something that can be borrowed from or lent to somebody when required through lessons. Courage is a way of life and comes from within. It is as much a habit as anything else, such as getting up, brushing your teeth in the morning or drinking coffee.

The real test of courage is or should be in our normal daily lives, For example.

- The courage to speak truth at all times, because lies are the biggest and most obvious sort of cowardice that people hide behind.
- The courage to speak our mind and not stay silent. We are at times afraid that other people
 might not agree with us or there will be conflicting views and conflict is unpleasant. But not
 speaking your mind can lead to much worse unpleasantness.
- The courage to stand up for what we believe in. The courage to follow ethics, public laws, rules
 and regulations and make other people follow them too. The courage to resist those who take
 easy ways out, which leads to corruption and tape.

Mark Twain has said, 'Courage is not the absence of fear. It is acting in spite of it'. A courageous person, then, is someone who feels fear, recognises fear and still goes on to do what he or she believes is right.

APS College of Arts & Science M.R. Colony, Bangatore-560 019,

Basic Information Technology (IT) Skills

Microsoft Office

Microsoft Office or more popularly known as MS Office, is a suite of interrelated desktop applications, servers and services for the Microsoft Windows and Mac OS X operating systems. It was first introduced by Microsoft in 1989 for Mac OS. The version for Windows came out in 1990. Over the years, Office applications have grown substantially with shared features such as a common spelichecker, OLE data integration and Microsoft Visual Basic for Applications scripting language. Microsoft also positions Office as a development platform for line-of-business software under the Office Business Applications (OBA) brand.

At the time of writing this book, Office 2013 was the latest version of Microsoft Office. As the world becomes increasingly connected and cloud computing becomes more mainstream, online productivity software has been gaining momentum among small and medium sized businesses. The most popular online offerings include Google Does from Google and Office 365 from Microsoft. It is important to be familiar with at least office productivity suite and many students should expect to use these tools on an almost daily basis.

When it comes to Microsoft Office, students should be well versed with one of more of the following applications:

- MS Word.
- MS Excel
- MS PowerPoint
- MS Outlook

Other Microsoft Office tools that are not essential but whose knowledge can vastly improve employability are mentioned as follows:

- MS Visio
- MS OneNote

Finally, for professionals who are likely to be in the programme management roles. MS project is an excellent resource for planning and managing project resources ad schedules.

As mentioned earlier, you are not expected to be expert on the above programs. In fact nobody is However, you should be able to use them reasonably well for you to be considered for an employment by a company. Those who can afford should attend coaching classes to learn MS Office or even obtain certifications from Microsoft. I would, however, recommend self-learning with hard practice as the best way to acquire MS Office knowledge and skills.

Microsoft Word

Microsoft Word is a word processor package that helps you to create, edit, format and print a document. It is quite flexible and easy to use. It is one of the most popular word processors for Windows. It was a number o user friendly menus and commands. It provides the facility to save the document automatically after pressing save commands. It was options of spell and grammar checking

> APS College of Arts & Scienced N.R. Colony, Bangalore-560 019.

17

and mail merge, which are not available in other word processing software. It also lets you to add images, clipart, diagrams and different font or design choices. The main file formats are .doc (MS Word 97-2003) and .docx (MS World 2007 onwards). Your curriculum vitae (CV) hay be your first attempt to use MS World effectively. Some of the MS Word features that you should be familiar with are as follows:

- You can create professional documents fast, using built-in and custom templates.
- You can easily manage large documents using features like creating table of contents, index and cross-references.
- · You can work on multiple documents simultaneously.
- AutoCorrect and AutoFormat features catch typographical errors automatically and allow you
 to use predefined shortcuts and typing patterns to quickly format your documents, it checks
 the spelling of each word from top to bottom one by one and if there is a spelling mistake, the
 suggested changes or ignoring prompts appear as a spelling dialogue box. You have options of
 using various dictionaries.
- The print zoom facility scales a document on different paper sizes and allows you to print out multiple pages on a single sheet of paper.
- The nested tables features supports putting one table inside another table.
- You can export and save your word documents in PDF and XPS file format.
- It has a facility to create tables automatically. You can create a table having any number of rows and columns having different size of cells.
- The mail merge facility enable the process of merging some form of address database with a
 form of letter to create a group of individual letter, Mail merge is used to print letters, envelopes,
 mailing labels, etc.

Microsoft Excel

Microsoft Excel, also known as MS Excel, is a spreadsheet and mathematics program that can make calculations and graphs based on the data entered. The file formats are .xis (for MS Excel 2003) and xisx (for MS Excel 2007). MS Excel has spreadsheets in which number of sheets can be added as per our requirements. Each sheet consists of rows, columns and cells. Every cell has different address. Sum, product, subtraction, division and many mathematical and logical functions are available with this application. You can also find other features such as tables, charts, clip art, etc. It is the most important software for all kinds or business applications where database is to be processed. Every manager needs to be familiar with various features of Excel. In fact for a manager, MS Excel is a must as he is required to make decisions based on analysis and logical deductions. Some of the key features of MS Excel are mentioned as under:

- Hyperlink allows you to link one file to another file or page with the use of Excel.
- Clip are helps you to ad images. You can also add audio and video clips.
- · Charts allow you to make effective presentations of trends or performance variation, etc.

- Tables are created with different fields, for example, name, age, address, roll number, so we add a table to fill these values.
- Mathematical functions include add, subtract, divide and multiply.
- Logical functions include average, sum, mod and product.
- Images and backgrounds for the sheet.
- Macros are used for recording events for future use.
- We can add database from other sources with data feature.
- Sorting and filter is used to sort data and filter so that repetitions will be removed.
- Data validation tools.
- · Grouping and ungrouping of data.
- Page layout features include themes, colour, sheets, margins, size, backgrounds, breaks, print, titles, sheets height, width, scaling, grid, headings, views, bring to front of font or back alignment, etc.

Microsoft PowerPoint

Microsoft PowerPoint, more known as MS PowerPoint, is a program that creates presentation and slide shows. This software application has virtually replaced 35 millimetre slide shows of the past. MS PowerPoint enables the user to create dynamic, informational slide, shows through the use of text, graphics and animations. Slide shows created with the software are often displayed on projection screens for business, training or educational presentations, although they can be distributed as stand-alone files. The slides could wither be printed on transparencies to be used on overhead projectors or could simply be saved in a file for use on liquid-crystal display (LCD) projectors. Additionally, the slides can be arranged and printed as handouts for reference. Some of the key features of using MS PowerPoint are:

- PowerPoint provides an array of pre-designed templates from which can choose a particular template to make your slides. You can also start with a blank presentation and set the colours and fonts, etc., according to your own specifications.
- You can use an auto layout or a blank screen to make your slide. You can then choose to add a
 combination of text and graphics to suit the needs of the presentation and apply animation to
 either of these elements to create a dynamic effect.
- You can add as many sliders and make them as content rich as your system can handle; there are
 no limits imposed in the software itself.
- Once the slide show is complete or nearing completion. You can preview it and rehearse your
 presentation to get a feel for the length of time the presentation will run. You can go back and
 do some editing on the presentation structure and contents to adjust to the time available.
- Once finished, the slide show can be run from within PowerPoint or saved as a PowerPoint viewer file for access on system that don't have the full version installed.

APS College of Arts & Science N.R. Colony, Bangalore-560 019,

- Video and audio can also be added into your MS PowerPoint presentation.
- For more advanced user, Adobe Flash and other applications can be used to add customised special effects and interactivity.

When using PowerPoint, it is important to remember that the 'slide show' is a presentation tool and not the presentation itself. Learning how to use this application well is not synonymous with being a good presenter. The uses of PowerPoint seem to be endless. Almost any presentation can be enhanced through visual and sound effects and this application has become the standard tool to do so.

Microsoft Outlook

Microsoft Outlook or MS Outlook is the standard task management and communication software found in most business settings. Its integration with the corporate exchange server allows the user to communicate with iterations of Outlook on other computers. In other words, co-workers can share conacts, calenders and personal messages through the software. Whether for personal or business use, Outlook can provide a user with a variety of tools and features such as:

 Email: The most common use of MS Outlook is its email functionality. When Outlook was introduced, it was designed to be a simple email client, not a full-functioning information manager. The email feature includes support for a variety of web-based email accounts (including Microsoft's own Hotmail and Live mail). Post Office Protocol (POP3) accounts, Internet Message Access Protocol IMAP) accounts and exchange accounts.

2. Calendar: users can enter appointments, events and meetings and have them displayed on the Outlook calendar, it can also be set-up to remind users of those appointments and events via a pop-up message, email and even through a text message. Outlook is also designed to handle multiple calendars, so a user can have a personal calendar with personal events (birthdays, dinner dates, etc) and a calendar for business purposes (meetings, business trips, etc.). If your company uses an Exchanges server, you will be able to share calendars with co-workers and access any calendars they happen to be sharing. This is perfect for setting up a meeting time or scheduling appointments with clients.

3. Contacts: Outlook features an address book function. It offers space to add personal information for a user's contacts including photos, home pages, email addresses, phone numbers, birthdays and more. The contact list is then integrated into Outlook's email function, making it simple to contact clients from one place. If your company has a networked telephone system integrated with Microsoft Outlook, a user can dial contacts simply by clicking the phone number in the contacts list. If using Outlook on an Exchange server, a user can share and access contacts from other users on the network.

4. To-do list: Outlook can provide its users a daily to-do list to stay on task. Simply enter the tasks that need to be completed, with a due date and time and Outlook will offer reminders and display the list prominently on its start page. If using an Exchange server, employers can create to-do lists for employees to complete.

5. Syncing: Outlook allows a user to synchronise (synced) email, calendars, tasks and contacts with various web-based services, such as MS Office online. It also can be synced with any Windows mobile phone, allowing for the ultimate portability of a user's essential information. Whether on the go or working from home, a user can any information needed.

26

APS College of Arts & Science N.R. Colony, Bangatore-560 019

INTERNET SKILLS

The Internet is not just your web email. It is everything that goes over those wires from one computer to another: the email itself, websites, messenger (such as Yahoo Messenger of MSN Messenger or MSN Messenger), phone calls on Skype, messages from an automated teller machine (ATM) to a bank and the list is unending. Because of all these things, the "Internet' is a gigantic library, as well as a worldwide message board, telephone network and publishing medium. It is open 24 hours a day and you can find anything you want there and say anything you want.

Current events and blogs as well as information about almost any subject are available in depth and are up to date. This is incredibly valuable for every subject you can imagine. Many of the colleges and research organisations are 'on the web'. If you appreciate the richness of the Web and the internet and get the benefits yourself, then you will be better able to utilise the services on them. You don't have to know how to do those technical things yourself. If you know what is useful, you will be able to manage yourself.

You need to learn new skills to understand how to use the internet so that you can use it effectively, and to be able to get control of the information and communication. Internet skills would enable you to:

- Obtain more information
- Communicate with others electronically
- Social networking.
- Perforating commercial transactions electronically
- E-learning
- Developing your own websites/blogs

Browsing Web

Microsoft Internet Explorer and Google Chrome are currently the most popular Internet browsers. (Many Mac users prefer the Safari browser.) The competition between the two browsers to dominate the market has led to continuous improvements to the software. Google Chrome has recently entered the market of browsing the net and also getting very popular. Once you spend time on the Web, you'll feel that there is no limit to what you can discover.

A website has one or more related web pages, depending on how it's designed. Web pages on a site are linked together through a system of hyperlinks, enabling you to jump between them by clicking on a link. In order to locate online data, the web servers that host the information, each have a unique numerical address.

With hundreds of millions of websites and more coming online daily, you will undoubtedly find ones you want to revisit, Bookmarks and Favourites save those wed addresses, so you can return to them quickly, without having to remember and retype them. When you launch your web browser, a predefined web page, known as the home page, appears. The mobile smart phones have the ability to access information on the web. Connecting to the Net from a device that slips into your pocket is really wonderful.

APS College of Arts & Science N.R. Colony, Bangalore-560 019;

- Video and audio can also be added into your MS PowerPoint presentation.
- For more advanced user, Adobe Flash and other applications can be used to add customised special effects and interactivity.

When using PowerPoint, it is important to remember that the 'slide show' is a presentation tool and not the presentation itself. Learning how to use this application well is not synonymous with being a good presenter. The uses of PowerPoint seem to be endless. Almost any presentation can be enhanced through visual and sound effects and this application has become the standard tool to do so.

Microsoft Outlook

Microsoft Outlook or MS Outlook is the standard task management and communication software found in most business settings. Its integration with the corporate exchange server allows the user to communicate with iterations of Outlook on other computers. In other words, co-workers can share conacts, calenders and personal messages through the software. Whether for personal or business use, Outlook can provide a user with a variety of tools and features such as:

 Email: The most common use of MS Outlook is its email functionality. When Outlook was introduced, it was designed to be a simple email client, not a full-functioning information manager. The email feature includes support for a variety of web-based email accounts (including Microsoft's own Hotmail and Live mail). Post Office Protocol (POP3) accounts, Internet Message Access Protocol IMAP) accounts and exchange accounts.

2. Calendar: users can enter appointments, events and meetings and have them displayed on the Outlook calendar, it can also be set-up to remind users of those appointments and events via a pop-up message, email and even through a text message. Outlook is also designed to handle multiple calendars, so a user can have a personal calendar with personal events (birthdays, dinner dates, etc) and a calendar for business purposes (meetings, business trips, etc.). If your company uses an Exchanges server, you will be able to share calendars with co-workers and access any calendars they happen to be sharing. This is perfect for setting up a meeting time or scheduling appointments with clients.

3. Contacts: Outlook features an address book function. It offers space to add personal information for a user's contacts including photos, home pages, email addresses, phone numbers, birthdays and more. The contact list is then integrated into Outlook's email function, making it simple to contact clients from one place. If your company has a networked telephone system integrated with Microsoft Outlook, a user can dial contacts simply by clicking the phone number in the contacts list. If using Outlook on an Exchange server, a user can share and access contacts from other users on the network.

4. To-do list: Outlook can provide its users a daily to-do list to stay on task. Simply enter the tasks that need to be completed, with a due date and time and Outlook will offer reminders and display the list prominently on its start page. If using an Exchange server, employers can create to-do lists for employees to complete.

5. Syncing: Outlook allows a user to synchronise (synced) email, calendars, tasks and contacts with various web-based services, such as MS Office online. It also can be synced with any Windows mobile phone, allowing for the ultimate portability of a user's essential information. Whether on the go or working from home, a user can any information needed.

APS College of Arts & Science N.R. Colony, Bangalore-560 019

20

You can do a host of things using Internet such as online job search, shopping, finding cheaper textbooks, learning and planning your trips and buying movie tickets.

Cloud computing is a recent development of the Internet. Instead of buying software, installing it on your computer, upgrading it periodically and storing all your data on your hard drive, with cloud computing you use software applications online, as a service. All you need is your computing device and an Internet connection.

Social Networking

Internet has become a place for human interaction in the 21st century. Social networking sites have exploded in the recent years, allowing millions of people around the world to meet and interact together. Some of the most popular networking sites are:

- Facebook: It has become more or less the standard of social networking with over a billion
 users. I am certain everyone reading this book has a Facebook account. The primary function of
 the Facebook platform has been to connect users with friends and family. Businesses create
 Facebook pages and gather followers, helping with their product promotions and gathering
 customer feedback.
- 2. Twitter: It provides a platform for users to broadcast short messages-called tweets-to heir followers. Along with Facebook, twitter has found tremendous adoption from businesses to increase product awareness among their loyal fans and prospective customers. Businesses often use these platforms to gather insights about their loyal customers- such as what are customers liking, what are they talking most about, etc. The insights gathered from these platforms allow businesses to fine tune their product offerings to better meet customer requirements.
- 3. Linked In: It is the most popular professional networking site and can be a tremendous value for the professionals of any stage in their career. Building a rich network is one of the keys to achieving professional success and UnkedIn is the perfect tool to help you build it. You can connect with your professors, managers, colleagues, customers and partners and stay in touch with
- 4. You Tube: It is not exactly a social network in the traditional sense. It is the world' most popular video-sharing platform accessed by millions of people each day. There are hundreds of millions of videos on You Tube right from cooking pav bhaji to dogs skating. But as a professional the true power of You Tube is that it provides you a free platform for showcasing yourself be it about your amazing skills or about a product your company is trying to promote.

AFS College

N.R. Colony, Bangalore-560 019,



wardsminiaraja colony, pangalone -000 040. Wassis appr/sandscience.org Environscollegeofarcsscience@gmail.com

Dr. B. Jayashree, MSc. M. Phil. Ph.D.

I/c PRINCIPAL APSC A/S No./ 2020-2021

Date 10.12.2020

Circular

The following Staff members have been assigned the duties and responsibilities of 'Mentor'' for the academic year 2020-2021 online parent ward mentor meeting to be held on 12.12.2020. The following mentors kindly make necessary arrangements.

Concerned mentors' please inform the students about the meeting. And Please Kindly Upload the marks list of the students of concern combinations priorly.

Timings: 12.30pm to 1.30pm

SI. No.	Name of the Class Teachers Dr./Prof	Class	Combination
1	H.N. Usha	I-YEAR B.A.	(HEP)
2	Sunil Kumar. K	J-YEAR B.Sc.,	(PCM) -
3	Sarvamangala, N	HYEAR B.Sc.,	(CBZ)
4	Astiviti R parlan L	I-YEAR B.A.	(HEK)
5		II- YEAR B.A.	(SKPSY)
*	Medica Carrige	I MDAD DA	(enders)
7	Milan	I-YEAR B.A.	(SKPSY)
8	Bhageerathi. B.N	I-YEAR B.A.	(HEM)
	·##:	11-YEAR B.A.	(HEM)
		III-YEAR B.A.	(HĒM)
9	Sona Bai, M	H-YEAR B.Sc.	(PCM)
10	Sathyappa Nayak, M.J. n.	II-YEAR B.Sc.	(CBZ) + / +
11	Vasanthi Usahiki M	EII-YEAR B.A.	(SEPsy)
12	Rashmt Garak	II-YEAR B.A.	(HEK)
13	Harshitha S	III-YEAR B.A.	(HEP)
14	Gayathri, S.C	II-YEAR B.A.	(HEP)
15	Sujatha C. Lagali Kastha	HI-YEAR B.A.	(HEP) .
16		TLYEAR BA/TT YY	(SEPSY/SKPSY)
17	Shruthi. B	IN-YEAR B.A.	(HEK)
18	OWYO, T BUIDER SEAT L	HI-YEAR B.So.,	(PCM)
19	Sangeetha. S Sub-	JW-YEAR B.So.,	(CBZ)
20	Sathyashree	I-YEAR B.C.A.	
	Contempletion (Sec.	II-YEAR B.C.A.	
		III-YEAR B.C.A.	

PREMICIPIENL APS College of Arts & Science N.R. Colony, Bangalors-560 019.

-SEPSY



Acharya Pathasala College of Arts & Science

Narasimharaja Colony, Bangalore -560 019.

Prof.K.N.SHARADA DEVI, M.Sc.,

Principal -I/c

No. APS /A&S/ /2019-20

Date: 14.02.2020

CIRCULAR

A meeting of Mentor-Parent Ward is scheduled to be held on 22.02.2020 from 8-30 a.m. onwards. All the students are instructed to bring their parents without fail to the meeting. Failing which their hall tickets for II, IV &VI semester Bangalore University / Bengaluru Central University Examinations will be not be issued. The details of Mentor, Class and room allotment is enclosed. If there is no response from students/parents, kindly bring it to the notice of Principal.

PRINCIPAL PRINCIPAL APS College of Arts & Science N.R. Colony, Bangalore-560 019 The following Staff members have been assigned the duties of "MENTOR" for the

SI. No.	Name of the Mentor	Class	Combination
1 -	PROF. H.N. USHA	I-YEAR B.A.	(HEP)
2	ASST. PROFESSOR GAYATHRI	I-YEAR B.A.	(HEP)
3	PROF. H.L. VARALAKSHMI	I-YEAR B.Sc.,	(PCM)
4	ASST. PROFESSOR PRIYANKA	I-YEAR B.Sc.,	(CBZ)
5	ASST. PROFESSOR ASHWINI. R	I-YEAR B.A.	(HEK)
	A Contraction	II-YEAR B.A.	(SKPsy)
6)	ASST. PROFESSOR MAMATHA. J	I-YEAR B.A.	(SEPSY)
0	ASST. PROFESSOR HAREESHA. M.C	I-YEAR B.A.	(SKPSY)
3	ASST. PROFESSOR BHAGEERATHI	I-YEAR B.A.	(HEM)
		II-YEAR B.A.	(HEM)
-		III-YEAR B.A.	(HEM)
9	ASST. PROFESSOR SONA BAI	II-YEAR B.Sc.	(PCM)
10	ASST. PROFESSOR SATHYAPPA NAYAK	II-YEAR B.Sc.	(CBZ)
11	ASST. PROFESSOR MANJULA. D	II-YEAR B.A.	(SEPsy)
12	ASST. PROFESSOR SHRUTHI. B	II-YEAR B.A.	(HEK)

II-YEAR B.A.

II-YEAR B.A.

III-YEAR B.A.

III-YEAR B.A.

III-YEAR B.A.

III-YEAR B.Sc.,

academic year 2019-20

N.R. Colony, Europainte-Sch 019,

PROFESSOR SUJATHA LAGALI

ASST. PROFESSOR MAMATHA, J

ASST, PROFESSOR HAREESHA, M.C.

ASST. PROFESSOR SOWMYA, B.P.

ASST. PROFESSOR DR. TILAK KUMAR

13

14

15

16

17

H Spincipal

(HEP)

(HEP)

(HEP)

(SEPSY)

(HEK)

(PCM)

PRINCIPAL APS College of Arts & Science N.R. Colony, Bangalore-560 015,

Phone :- Office : 26603192



Acharya Pathasala College of Arts & Science

Narasimharaja Colony, Bangalore - 560 019.

Prof. H.G. Ramesh Babu, M.Sc., M.Phill, M.Sc., (Comp.Sc.,)

Principal

Ref. No. APSA&S/ /2018/19 Date : 23-02-2019

Circular

The following Staff members have been assigned the duties and responsibilities of "MENTOR" for the academic year 2018-19. Allottment of Rooms for the Parent Ward Mentor meeting to be held on 02.03.2019 are mentioned below.

Timings: 08.30am to 01.30pm

Sl No.	Name of the Mentor	Class	Combination	Room No.
1.	H.N. Usha	I B.A	HEP	01
2.	M.C. Hareesha	I B.A	HEK & SKPsy	Library
3.	J. Mamatha	IB.A	SEPsy	PSy Lab
4.	S.C. Gayathri	II B.A	HEP	03
5.	R. Ashwini	II & III B.A	HEK	Library
6.	Mamatha. J & Priyanka	II & III B.A	SEPsy	PSY LAD
7.	Sujatha C Lagali	III B.A	HEP	03
8,	H.L. Varalakshmi	I B.Sc	PCM	Seminar Hall
9.	H.B. Priyanka	I B.Sc	CBZ	Seminar Hall
10.	K. Sunil	II B.Sc	PCM	Seminar Hall
10.	B.P. Sowmya	III B.Sc	PCM	Seminar Hall
11.	G.M. Ashwini	I BCA		CS Dept
12.	Sathyashree	II & III BCA		CS Dept

11 Aon

DOINCIPA

NCIPAL 22102 1

Phone :- Office : 26603192



Acharya Pathasala College of Arts & Science

Narasimharaja Colony, Bangalore - 560 019.

Prof. H.G. Ramesh Babu, M.Sc., M.Phill., M.Sc., (Comp.Sc.,)

Principal

Ref. No. APSA&S/

2017/18

Date : 21-04-2018

CIRCULAR

The Mentors are hereby informed to intimate regarding Parent – Mentor-Ward meeting to be held on Saturday, the 28th April 2018. The Mentors have to collect the Feed back forms, Shortage of attendance, Internal Assessment marks and enter the same in the data sheet provided by the convener. Further they have to prepare a list of parents who have not received the call.

Principal

APS College of Arts & Science N.R. Colony, Bangatore-560 011

Phone :- Office : 26603192

Acharya Pathasala College of Arts & Science

Narasimharaja Colony, Bangalore - 560 019.

Prof. H.G. Ramesh Babu, M.Sc., M.Phill, M.Sc., (Comp.Sc.)

Principal

Ref. No. APSA&S/ /2018/19

Date : 07-09-2018

Circular

The following Staff members have been assigned the duties and responsibilities of "MENTOR" for the academic year 2018-19. Allottment of Rooms for the Parent-Ward Mentor meeting to be held on 08.09.2018 are mentioned below.

Timings : 08.30am to 01.30pm

SI No.	Name of the Mentor	Class	Combination	Room No.
1.	H.N. Usha	1 B.A	HEP	01
2.	M.C. Hareesha	1 B.A	HEK & SKPsy	Library
3.	J. Mamatha	I B.A	SEPsy	PSy Lab
4.	S.C. Gayathri	11 B.A	HEP	03
5.	R. Ashwini	11 & 111 B.A	HEK	Library
6.	D. Manjula	II & III B.A	SEPsy	04
7.	Sujatha C Lagali	III B.A	HEP	03
8.	H.L. Varalakshmi	I B.Sc	PCM	Seminar Hall
9.	H.B. Priyanka	I B.Sc	CBZ	Seminar Hall
10.	K. Sunil	II B.Sc	PCM	Seminar Hall
10,	B.P. Sowmya	III B.Sc	PCM	Seminar Hall
11.	G.M. Ashwini	I BCA	1000	CS Dept
12,	Sathyashree	II & III BCA		CS Dept

7 Jones

PRINCIPAL OF 109 2015

Acharya Pathasala College of Arts & Science Narasimharaja Colony, Bangalore –560 019. Website:apsartsandscience.orgEmail:apscollegeofartsscience@gmail.com

SOFT SKILLS TRAINING

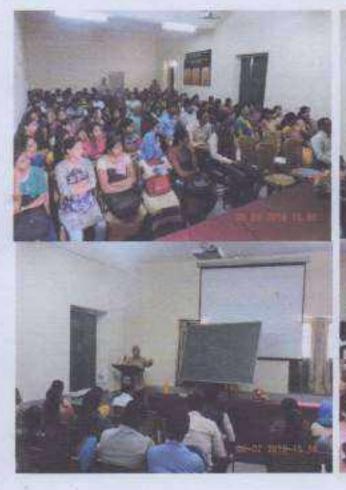
The Placement Cell of our college organized a Soft Skills Training programme for our students to equip them with communications skills, resume writing, general aptitude, grammar skills, motivation skills etc. On 31.03.2017.Sri.Rajendra Kulkarni of X-Plore consultancy was the facilitator. This program enhances opportunities for the employment. The beneficiaries were final year BA, BSc, BCA and MA students. There were 60 participants. Prof. H.G. Ramesh Babu, the Principal, Prof. Marina George, Vice –Principal and all the faculty members were present. Certificated were distributed for all the participants.



PRINCIPAL PRINCIPAL Acharya Pathasala Collegof Arts & Science Norsaininarata Colony, Bangalore-Sr

Spoken English interactive Session

The IQAC cell of our college has arranged a spoken English interactive session on 08-02-2019 at 3:00 pm in the seminar hall. APS College of Arts and Science for the benefit of all students and faculties by Mr. Bhaskar Joshi, Language Expert and Coach, Head and Mentor, Total English Coaching Centre, Basavanagudi, Bengaluru. The session was interactive and he emphasized more on communicative skills which are required for the current day employability. He demonstrated the mock interview skills and motivated all the students and staff. Prof. H G Ramesh Babu, Principal, addressed the gathering and he profusely thanked resource person for inspiring the students. Vice Principal, IQAC Coordinator Prof. Marina George proposed the vote of thanks. There were 150 participants.





Principal

PRINCIPAL Acharya Pathasala College of Arts & Science Namisinharaja Colony, Bangalore-560 019

SPOKEN ENGLISH PROGRAMME

REPORT

Acharya Pathasala College of Arts and Science in association with the Times of India organized the inaugural function of Teach India (Spoken English Programme) initiated by IQAC on Thursday, 13th May 2021 at 10.30 am.

The Inaugural Programme was conducted online during COVID-19 Pandemic, in the presence of the Chief Guest Sri A R Acharya, General Secretary, APSET. Smt. Rajini Menon, Representative of CSR initiatives, Times of India in Bengaluru, briefed about the importance of taking up the course. This course was free for our students. The Presidential address of this Online Inaugural function was delivered by Dr. B Jayashree, Principal, Acharya Pathasala College of Arts and Science.

The inaugural programme was followed by the selection process for final year BCA and other combination students, under the supervision of Rajini Menon with the help of volunteers. 15 students were selected for the programme.

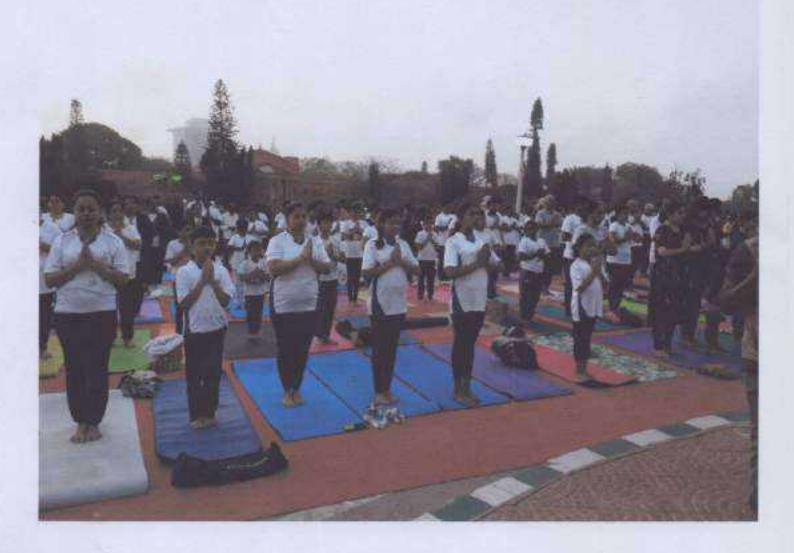
The classes were conducted from Monday to Friday between 3:30 to 5:00 P.M, for a duration of 1.30 hours. 44 classes were conducted online. It was activity based and practices on communication skills, pronunciation, conversation in English, meaning of different words, different words arising from the same alphabet, pick and speak and the like were given. They were also trained on interview skills like conversation, attire and the kind of gesture to be maintained in an interview. A mock interview was conducted to help students get the experience of an interview. Out of 15 students 10 students could attend regularly. The remaining has network issues. The certificates issued by Times of India for successful students with more than 75% attendance were given away by Sri. A. R. Acharya, General Secretary, APSET.



A BRIEF REPORT ON STUDENT PARTICIPATION IN YOGA ACTIVITIES

ACADEMIC YEAR '2020-21'

On 2 Feb 2020, nine students from APS College of Arts and Science participated in 'Rathsapthami Yoga Utsav-2020', held at Vidhan Soudha, Bangalore. They performed 108 Surya Namskaras and received Participation certificate.



PRINCIPAL

APS College of Arts & Science N.R. Colony, Sangalore-560 019.

 On 11-Jan 2020, YOGOTHSAVA-2020 was organised by SHIVAJYOTHI YOGA KENDRA, at Rajajinagar, Bangalore. Nine students from APS College of Arts and Science participated and won YOGA NIDHI AWARD-2020. Participation certificate was issued to the students and college team won the trophy. Yoga teacher, Dhanlakshmi C. P. was awarded as the Best Yoga Teacher.

ಈ ಬಾರಿಯ ಯೋಗೋತ್ಸವ- ೨೦೨೦ರಲ್ಲಿ ಕರ್ನಾಟಕದಲ್ಲಿ ಮೊದಲ ಬಾರಿಗೆ ನಮ್ಮ ಆಚಾರ್ಯ ಪಾಠಶಾಲಾ ಕಲೆ ಮತ್ತು ವಿಜ್ಜಾನ ಪದವಿ ಕಾಲೇಜಿನ ವಿದ್ಯಾರ್ಥಿಗಳು ಭಾಗವಹಿಸಿದ್ದರು. ವಿದ್ಯಾರ್ಥಿಗಳ ಯೋಗ ಪ್ರದರ್ಶನಕ್ಕಾಗಿ 'ಯೋಗ ನಿಧಿ' ಪ್ರಶಸ್ತಿ ಮರಸ್ಕೃತರಾಗಿರುತ್ತಾರೆ ಹಾಗೂ ತಂಡದ ಪ್ರದರ್ಶನಕ್ಕಾಗಿಯು ಪ್ರಶಸ್ತಿ ಮುಡಿಗೇರಿಸಿ ಕೊಂಡಿದ್ದಾರೆ. ನಮ್ಮ ಕಾಲೇಜಿನಯೋಗ ಶಿಕ್ಷಕಿಂಯಾದ ಯೋಗಾಚಾರ್ಯ ಶ್ರೀಮತಿ ಧನಲಕ್ಷ್ಮೀ.ಸಿ.ಪಿ ಯವರು "ಉತ್ತಮ ಯೋಗ ಶಿಕ್ಷಕಿ" ಪ್ರಶಸ್ತಿಗೆ ಭಾಜನರಾಗಿ ಸಂಸ್ಥೆಯ ಪದಾಧಿಕಾರಿಗಳು ಮೆಚ್ಚುಗೆ ವೃಕ್ಷಪಡಿಸಿದ್ದಾರೆ.



RINCHAL

APS College of Arts & Science N.R. Colony, Bangalore-560 019, On 1/6/2021, International Yoga Quiz-2021 was conducted in online mode. Ten students from APS College of Arts and Science participated and received Participation certificate.



 On 19th Jan 2020, National Level Open Yoga Championship -2020 was organised by National Level Open Yoga Championship at P. Kaligna Rao Gana Mantapa, Mysuru. Nine students from APS College of Arts & Science participated, bagged Gold Medal and also received Participation certificate.



APS College of Mris & Science N.R. Colony, Badgalons-500 Cite.

From 27th - 29th August 2021, Online National Level Open Yoga Championship 2021 was organised by Shivajyoti Yoga Kendra. Ten students from APS College of Arts and Science participated in the event. Shiva Kumar S. was awarded First prize, Second prize was awarded to Gunashekar J. from 6th Sem BSc. Two Consolation prizes were awarded to Divya Bai from BA and Darshan M. from BCA. Students received College Team trophy.



ಕ್ಕಾಸ್ ಘಾತ ನಗರದ ತಿವಕ್ಕೋತ ಯೋಗ ಕೇಂದ್ರ ಏರ್ಪಡಿಸಿದ್ದ ರಾಷ್ಟ್ರೀಯ ಮುಳ್ಳದ ಮುಕ್ತ ಯೋಗ ಶಾಂಹಿಯನ್ ತಿಪ್ ನಕ್ಷ ಅಜಾರ್ಯ ವಾರಶಾಲೆಯ ಕಲೆ ಮತ್ತು ಪಿಕ್ಕಾನ ಶಾಲೇಖು ತಂಡ ಡೀಮ್ ಶಪ್ ಗಣಸಿದೆ. ಯೋಗ ತಿಕ್ಷಕಿ ಧನಲಕ್ಷ್ಮಿ, ಪುಂಶುವಾಲೆ ಡಾ ಹ ಹಯಶ್ರೀ ಹಾಗೂ ಸಿಬ್ಬಂದಿ ವರ್ಗ, ಇದ್ದಾರೆ.



APS College of Aris & Science M.R. Colony, Sprinklas Sol City,